## ASC Connect Live Tutor Conference - 12 July 2018

09:15 - 10:00 **Registration** 

## 10:00 – 11:30 Morning session

**Introduction and Q&A from pre-sent slides** (20 minutes) Maggie Jones, Associate Director, Qualifications & Partnerships

**Updates from Marketing & PR** (20 minutes) James Farmer, Head of Marketing Communications James Delves, Head of PR & Engagement

**GDPR, supporting students & ensuring their work is compliant** (40 minutes) Mike Holland, OlsenMetrix Marketing

**CIM's position on GDPR** (10 minutes) Teresa Folkes, Associate Director, Planning & Professional Development

- 11:30 11:50 Morning break
- 11:50 12:20 **Q&A panel discussion from the morning session**
- 12:20 13:00 All things digital Daniel Rowles, CIM Course Director
- 13:00 14:00 Lunch
- 14:00 14:30 **Opportunities for growth** Maggie Jones, Associate Director, Qualifications & Partnerships
- 14:30 16:00 Workshops Delegates to attend both workshops (45 minutes each session)

## **Digital qualifications - Best practice** Andrew Morton, CIM Tutor

**Evolving the customer - Focussed CIM education proposition** Martin Hutchins, Professional Academy